2012-2013 Assessment Report  
Program: Nonprofit Organizations and Community Governance, Graduate Certificate

College of Liberal Arts  
Political Science  
Nonprofit Organizations and Community Governance, Graduate Certificate

Expected Outcome 1: Engaged Citizenship  
When they complete this degree program, students will be able to act as informed and engaged citizens and administrators.

Assessment Method 1: Student Survey  
Assessment Method Description  
Each year students who have completed (or are about to complete) the graduate certificate in Non-Profit Organizations and Community Governance are asked to respond to this question (among others): "Being a non-profit student increased my interest in, and capabilities for, acting as a responsible citizen and responsible administrator." They were given a five point scale of possible answers: strongly agree, agree, neutral, disagree, and strongly disagree.

Findings  
Only two of the five students surveyed responded, but those two strongly agreed with the question above.

How did you use findings for improvement?  
Unfortunately, relevant faculty did not adopt a course of action in response to these findings.

Additional Comments  
Relevant faculty will look at these results closely and will adopt some concrete measures for improvement in this area.
Expected Outcome 2: Read Analytically
When they complete this degree program, students will be able to understand the issues in Non-Profit Management and Community Governance and apply them to class projects in community engagement.

Assessment Method 1: Evaluation by Faculty Committee
Assessment Method Description
Three non-profit faculty members discussed how well the five students in the program (or recently graduate from) were able to understand the major issues in nonprofit administration as described in the readings from relevant courses.

Findings
Three of the five students assessed were rated "exceeds expectations" while the others were ranked as "meet expectations."

How did you use findings for improvement?
Faculty have begun to place greater emphasis on integrating the academic study of non-profit management with community engagement projects.

Additional Comments
The new director of the Public Administration BA and MPA programs also oversees the certificates. She took her position in January 2013 when the previous director retired.