Expected Outcome 1: Informed and Engaged Citizenship
When they complete this degree program, students will be able to act as informed and engaged citizens and administrators.

Assessment Method 1: Student Survey
Assessment Method Description
Each year, students in the graduate certificate in Elections Administration program are asked to respond to this question (among other things): "Being an Elections Administration student increased my interest in, and capabilities for, acting as a responsible citizen and responsible administrator." They were given a five point scale of possible answers: strongly agree, agree, neutral, disagree, strongly disagree.

Findings
Only two students were in the program, but both answered "strongly agree" to the question above.

How did you use findings for improvement?
In their classes, the program faculty have stressed the role of elections administrators in preserving democracy and democratic governance.

Additional Comments
The new director of the Public Administration BA and MPA programs also oversees the certificates. She took her position in January 2013 when the previous director retired.

Expected Outcome 2: Read Analytically
When they complete this degree program, students will be able to understand the major issues in elections administration as described
in the readings from their relevant courses.

**Assessment Method 1: Evaluation by Faculty Committee**

**Assessment Method Description**

Three Elections Administration faculty discussed the work of the students enrolled in the program and their ability to understand the major issues in elections administration.

**Findings**

The faculty unanimously agreed that both students "exceeded expectations" in this area.

**How did you use findings for improvement?**

Unfortunately, the faculty have yet to articulate how these findings were used for improvement.

**Additional Comments**

Relevant faculty will make a greater effort to use these findings to see how they can help improve student achievement in this area.